YUMBI®

Delivery

Improve customer satisfaction and increase spend per order with our proven, integrated and scalable direct delivery management solutions.

On average, **delivery customers spend 10% more than takeout customers** (according to YUMBI data)... All the more reason to provide yours with an enhanced delivery experience.
With a real-time view of every food order utilising our online ordering interfaces, it's time to **increase order volumes, optimise your own fleet, or even activate a professional 3rd party delivery network.**

Why use our Delivery solutions?

Improve customer satisfaction and retain valuable customer relationships:

Deliver to Pin - customers can place orders for delivery, even if they don't have a valid street address.

Live Driver Tracking - customers can receive notifications about the driver's name, progress and ETA via push notifications and on-screen prompts.

Debonairs   2m ago
Your order is ready and Bandile is on his way to deliver your food now! You can track his trip on our app!
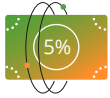
Order Status | #2435

- Order Recieved
- Preparing Order
- Grilling Order
- On the Way
- Delivered

View Order

Free Delivery Promo Capability - time-limited voucher codes for free delivery can be used with YUMBI Engage. Vouchers can be shared on social media and targeted to specific audiences based on specific criteria such as delivery-only menu items.

Driver Tipping - customers can add a tip to their pre-paid orders, with default options of 0%, 5%, or 10%.
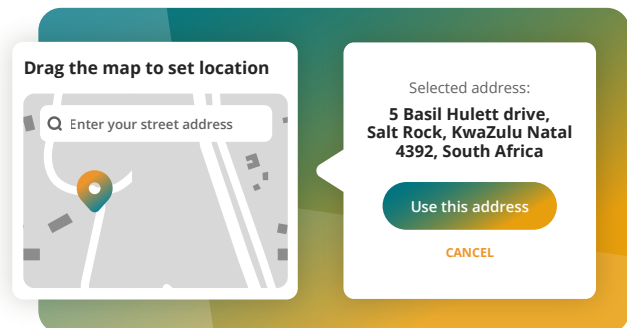
Improve accuracy, reduce operating expenses and optimise the time to deliver using your driver fleet:

Restaurant Look-up - customers are shown restaurants closest to their delivery address that are within approved delivery zones and available to receive orders.

Geolocation Capability - location data and 'Deliver to Pin' feature ensures accurate delivery in poorly mapped areas.

Drag the map to set location

Enter your street address

Selected address:

5 Basil Hulett drive, Salt Rock, KwaZulu Natal 4392, South Africa

Use this address

CANCEL

Delivery Order Reporting - YUMBI Insights offers comprehensive Delivery Management Reports, including Order Maps, Heat Maps, Delivery Summary and Tracking Details.

Delivery Zone Configuration & Management - set up multiple delivery zones or exclusion zones. Make temporary or permanent adjustments as needed.

Delivery Fee Configuration - configure unique delivery fees and delivery availability times per restaurant. Create minimum order value required for delivery (e.g.: R80), or free delivery based on basket spend.

Collect vs Delivery Menu Item Configuration - configure items for either 'Collect' or 'Delivery' with different prices and target them per customer order context.

Integrations - Our partnership with Uber Direct means outsourced delivery fulfilment that can accommodate customisation requests for new delivery networks and technologies.

Let's unlock a more consistent ordering experience for your customer and greater delivery efficiencies for your business.
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Contact us for a free demo today.