

POS INTEGRATION, MENU CONTROL, FAILOVER

Your menu lives in five places. Now it lives in one.



Your menu and prices already live in your POS. But a POS menu isn't built for customers, so someone rebuilds it by hand for your website, your app, your call centre and every aggregator, then makes every change five times.

Gateway pulls the menu from your POS, makes it ready to sell, and publishes it everywhere with one click.

Nobody notices the drift until it costs you.

A price goes up at the till but one channel misses it. A store changes its trading hours, and two channels still show it open.



R600,000

a month sold below your price. Say you raise a price by R5 and one channel misses it: across 200 stores at 20 orders a day, that's R20,000 a day. It never shows up on a report.

Worked example. Figures are assumptions, not YUMBI data.

Every integration you own is a liability you carry. Gateway's are built, maintained and monitored by YUMBI, so the next POS update is our problem, not your weekend.

WHY BRANDS TRUST GATEWAY

Built by the people who already found where it breaks.

Gateway isn't a first attempt. It's the distillation of 12+ years running StoreFront and Switchboard at scale, across 2,000+ restaurants and 100 million+ orders, designed by a team that already knew which parts of a platform fail on a Friday night.

100M+

orders processed

2,000+

restaurants
onboarded

15

brands

7

African markets

South Africa, Botswana, Namibia, Kenya, Nigeria, Zambia and Côte d'Ivoire. YUMBI platform data.



99.99%

uptime on Gateway, the layer every one of your orders passes through, across 2,000+ locations.

Published YUMBI result. Core message-bus availability, month-on-month.

Under 60 seconds

failover. If the POS drops, orders reroute to OrderUp, or to the GSM Printer for orders from your own channels, and trading carries on.

Published at yumbi.com/gateway.



PCI-DSS Level 2 certified



POPIA compliant



The operating system for restaurant commerce

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From your till to every screen, and back again.

Gateway sits between the POS you already run and every channel above it. Your menu goes out, orders come back, and nobody types anything twice.

01

IMPORT

Your menu starts at the till

Your menu and prices are configured once, in your POS. Where your POS supports it, Gateway pulls them in automatically. No rebuilding by hand.

IMPORTED | POS MENU AND PRICES

02

ENHANCE

Then you make it sell

A POS menu is built for the till, not for customers. Add your own product images and descriptions, reorganise pick lists, and set display rules by channel and time, such as showing an item only on Mr D at breakfast. Central pricing rules keep your margins protected.

ENHANCED | IMAGES, DESCRIPTIONS, DISPLAY RULES

03

PUBLISH

One click, every channel

Publish once and every connected channel updates at the same time: your own website and app, your call centre, your tables, and your connected aggregators. One action instead of five means fewer mistakes, and every channel shows the same menu. Each can still carry its own price.

PUBLISHED | ONE CLICK, EVERY CONNECTED AGGREGATOR

04

INJECT

Orders land in the till by themselves

Every order, from every channel, is received, checked and injected into the POS where integrated. The kitchen prints. Nothing gets retyped at the busiest moment of the day.

INJECTED | POS, NO RECAPTURE

05

BACKUP

If the POS goes down, you keep trading

Orders that can't reach the till arrive on OrderUp, in a browser on your own tablet. Orders from your own channels can also arrive on the YUMBI GSM Printer, which we supply. Staff accept them and capture them at the till. The kitchen keeps cooking and nothing is lost.

FAILOVER | UNDER 60 SECONDS, ORDER SAFE



THE RESULT

One menu, one set of store details, and one place to change them.
Every order in one data set, whichever channel it came from.

Control, not another system to maintain.

Gateway connects to any API-enabled POS through certified adapters, so you keep the till you already run. Everything below is part of Gateway.



Store details, set once

Trading hours, delivery zones, physical address, GPS coordinates and store phone numbers are configured once in Gateway and published to every connected channel. One source of truth, so no channel shows a store open when it's closed.



Delivery, your way

Outsource your delivery orders to a last-mile partner and still keep the order and the customer details. Or run your own fleet through an integrated delivery management system, with delivery to pin, live driver tracking and route optimisation.



Every channel, one view

Gateway feeds Insights, included with Gateway, so sales across every ordering channel sit in one place. No logging in to separate dashboards, and no BI team merging exports before franchisees can see their numbers. Franchisees get the same view of their own stores, including whether each store is trading on each connected aggregator.



Out of stock, once

Mark an item unavailable in one place. Automatically where your POS supports it, manually in Gateway where it doesn't. Every channel updates.



Permissions that hold

Menus and pricing are managed centrally with permissions you set. Your ops team changes a price without an IT ticket. Rather we ran it? Managed services are available.



No adapter? Still trades

Where your POS has no adapter yet, the restaurant still runs on Gateway. Orders arrive on OrderUp, or on the GSM Printer for orders from your own channels, and are captured at the till. Only automatic menu import is lost.



Your ordering provider, certified

YUMBI ordering is optional. Gateway also works with your existing ordering provider, as long as it's a YUMBI-certified front-end.

Plugs into what you already run

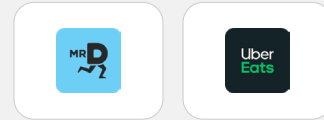
Point of Sale



Delivery



Aggregators



Part of the connected platform

Gateway is the first step. If your first problem is aggregator tablets on the counter, start with Connect: Gateway's aggregator capability, sold on its own.

 FOUNDATION  Gateway The foundation everything else is built on.	 ORDERING  StoreFront  Switchboard StoreFront carries its Dine-In and To-Go modes.	 INTELLIGENCE  Insights  BeHeard Insights is included with Gateway. BeHeard is a separate subscription.	 GROWTH  Engage A separate subscription.
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Get the foundation right, and everything above it works.

Book a 30-min operations review

See visibility across your network, live.

Request a technical integration overview

No commitment, just clarity.



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